

LAKESIDE WATER DISTRICT

3384 DILLINGER RD; CARBONDALE, IL 62901; 618-457-5547

Email: www.office@lakesidewatercarbondale.com

STATEMENT OF CHARGES

Bills Are Due on the 15th of Every Month.

**Minimum monthly bill up to 2000 gallons is \$34.62,
with a standard meter.**

**Please visit our website to see all the districts ordinances or to make a payment
www.lakesidewatercarbondale.com**

The processing fee for online payments up to \$100.00 will be \$3.00. Over \$100.00 will be 3% of the total payment effective January 1st, 2019. No cash will be accepted for payments as of January 1st 2019. Failure to receive a bill does not relieve customer of liability to pay or applied late fee.

1. NEW ACCOUNTS:

OWNER

*\$150 and application required before water is turned on. (\$150 deposit & \$10 connection fee)

*\$10 Disconnect fee will be charged to account when customer requests water to be shut off

*\$10 Connect fee will be charged to account when customer requests water to be turned on**

BUSINESS ACCOUNTS

*\$310 and application required before water is turned on. (\$300 deposit & \$10 connection fee)

*\$10 Disconnect fee will be charged to account when customer requests water to be shut off.

*\$10 Connect fee will be charged to account when customer requests water to be turned on**

RENTERS/CONTRACT FOR DEED

*\$200 and application required before water is turned on. (\$200 deposit & \$10 connection fee)

*\$10 Disconnect fee will be charged to account when customer requests water to be shut off.

*10 Connect fee will be charged to account when customer requests water to be turned on**

**After an application has been filled out and the deposit & connect fee are paid, water will be turned on the same day if the customer has submitted all the requirements by 3 p.m.; if the requirements are submitted after 3 p.m., the water will be turned on the next business day.

2. NEW TAP DEPOSITS: (This charge is *in addition* to the account deposit)

Short Tap: \$3,500 tap deposit per meter. Cost of tap includes: Contractor's fee, meter cost of \$449.00 (standard 5/8"), \$28.00 Jackson County recording fee or \$35.00 for Williamson County (if applicable), \$75.00 easement fee (if applicable), and \$25.00/hour maintenance fee with a minimum of 1 hour for marking at site and setting the meter. The difference in the tap deposit and the cost will be refunded to the customer unless the cost is more than the tap deposit, in which case the extra amount will be paid by the customer.

Bore: \$4,500 tap deposit per meter. Cost of tap includes: Contractor's fee, meter cost of \$449.00 (standard 5/8"), 21.50 Jackson County recording fee or \$35.00 for Williamson County (if applicable), \$75.00 easement fee (if applicable), and \$25.00/hour maintenance fee with a minimum of 1 hour for marking at site and setting the meter. The difference in the tap deposit

and the cost will be refunded to the customer unless the cost is more than the tap deposit, in which case the extra amount will be paid by the customer.

3. Contractors who want to use water from a hydrant during construction: We have a normal hydrant meter. A business account will be set up and a monthly bill will be sent.
4. Procedure for customer requesting water to be turned off while premises vacated: Customer pays \$10 disconnect fee and \$10 connect fee. There will be no minimum bill sent. The other option is to leave the water on and pay the minimum bill per month.
5. Procedure for customer requesting new meter or if customer suggests meter is not working properly: If Lakeside Water District feels that the meter is working properly, the customer may request that the meter be tested. If the meter proves to be working properly, the testing is done at the customer's cost. If the meter is not working properly, Lakeside Water District will pay the cost for testing.
6. Returned Checks/ACH: The customer is responsible for the amount of the check plus \$25.00 service fee. This total is added to customer's account. A letter is written to the customer with returned check information and two weeks is allowed for the check to be covered or water service will be disconnected for non-payment. (Must be paid with a CASHIERS CHECK or MONEY ORDER)
7. Disconnection due to Non-payment: All customers with a balance due on the account after one month are sent a final notice with the next bill. The customer has until the due date stated on the bill to pay the total balance of the account. **If water is disconnected for non-payment, the following will be charged:**
 - a.) \$50 delinquent disconnect fee 1st month \$75 2nd month \$100 3rd month until you have 12 billing months with no disconnects then will go back to \$50.00 disconnect fee.
 - b.) 10% or \$10.00 minimum penalty on balance
 - c.) Account deposit will be updated to current requirement.
 - d.) An additional deposit equal to three (3) average monthly bills

The balance due on the account must be paid as well as all the charges listed above before water services are reconnected. Service will be reconnected same day if payment is received by 3 p.m.; service will be reconnected the next business day if payment is received after 3 p.m. A maintenance fee of \$25.00 will be charged if the customer requests to have services reconnected same day if payment is after 3 p.m.
8. Maintenance fee: A maintenance fee of \$25.00/hour (minimum 1 hour) will be charged for any maintenance work. *Examples*: Tampering with meter, damage done to lid, touch read pad, or wires as a result of mowing or driving over the meter, or any other means of damages, installation of meter to new tap, installation of a riser due to fill dirt added to lawn after meter has been installed. A maintenance fee of \$100.00 is charged for emergency after hours shut off or turn on.
9. Equipment: Any damage done to equipment (meters, valves, and hydrants) will result in the equipment being replaced at the customer's expense in addition to maintenance fees.
10. Freedom of Information: There will be a charge of \$0.25 per copy for any information requested.